

FOR IMMEDIATE RELEASE
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Vermont to Retire 511 Telephone Service

MONTPELIER, Vt.—May 27, 2016—On June 1, The Vermont Agency of transportation (VTrans) will join Maine and New Hampshire in retiring their 511 phone system as part of the deployment of the *New England Compass* traveler information system. Call volume has been declining steadily as traveler information has become more readily available through a variety of other sources including 511vt.com. The call center services for the system have been provided in recent years via a contract with RDI Corporation.

Vermont was the first of the three states to migrate to *New England Compass* at the beginning of May. Maine and New Hampshire are still in a testing phase but anticipate being fully operational by July. The new system will provide a single source for road conditions throughout the region and offers more comprehensive information and services than any one state’s existing 511 service.

VTrans will continue to offer traveler information through 511vt.com and users can sign up for email and text alerts using the “My Trips” feature on the new system. VTrans will continue to provide updates via Twitter @511vt and Facebook (VTransontheroad). Traveler information can also be heard on the following radio stations:

WMOO 92.1FM	WIXM Mix 102.3FM	WCVR 1320AM
WFFY 100.9FM	WCFR 1480AM 106.5FM	WCVT 101.7
WKXH Magic 97.7FM	WTSA 96.7 FM 1450 AM	WLVB 93.9FM
WGMT Kix 105.5FM	WSYB 1380AM	WEXP 101.5
WVNR 1340AM	WDEV 550AM, 96.1FM	WVMT 660AM
WNYV 94.1FM	WGMT 97.7FM	

The weekly On the Road Column provides updates on construction activities in The Burlington Free Press, Times Argus, Rutland Herald, Bennington Banner, Brattleboro Reformer, Newport Daily Express or can be found at vtrans.vermont.gov

For more information on how to sign up for My Trips, please visit <http://maine.gov/mdot/newengland511/>

Travelers can now report non-emergency issues like potholes via our new social app at:
<http://vtrans.vermont.gov/click2fix>